

## TrueDeceased's Output Guide

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### Overview

TrueDeceased's Output File Guide describes how to export, download, and understand the TrueDeceased data. Once your file is in a status of "Processed", you define your export and download your data. Depending on which layout and fields you select, you may have to interpret the output differently. For the purposes of this document, we have used the "Shared Layouts: Default Layout". The general process is as follows:

1. Import data by uploading a file or pasting data
2. Map your import file fields to the TrueDeceased system fields
3. Submit the import file for Processing
4. Review the TrueDeceased Report to determine if you want to purchase the results
5. Export the fields you want
6. Download and extract the data
7. Please refer to our [Data Dictionary](#) to view all fields and descriptions.

### Definitions

- Import file – this is the file uploaded to TrueDeceased and what is processed.
- Import field – this is a field included in the import file uploaded to TrueDeceased and is used during processing.
- Export file – this is the file exported from TrueDeceased that has been processed.
- Export field – this is a field included in the export file downloaded from TrueDeceased.

If you haven't uploaded yet, check out our [Input Guide](#).

### Exporting A File

When your file is in a status of "Completed", you can click the "Export" button located at the top of the file display page.



This will direct you to the export page. Here, you choose which fields to export.

TrueDeceased 1,000 credits

## Test File > Export

[Download](#)

### Details

Type	Import
Status	Completed
Name	Test File
Records	2
Create Date	3/13/2018 10:36:00 AM

Layout Default ▾

<input checked="" type="checkbox"/> Field	Output Field Name
<input type="checkbox"/> IndividualId	input_IndividualId
<input checked="" type="checkbox"/> FirstName	input_FirstName
<input checked="" type="checkbox"/> LastName	input_LastName

## Downloading a File

You can download your export file by clicking on the “Download” button at the top.

You need credits to download your file. Your account must have a balance greater than or equal to the amount of credits required to download your file. TrueDeceased charges 500 credits per initial download. The system will prompt you twice before you use your credits, so there should be no concern about accidentally using credits.

The download will start automatically, and your export file will be placed in a ZIP file. You can open this file to find your TrueDeceased processed file. Once you have downloaded and opened your file, you are ready to explore the data returned to you!

## Understanding Your Processed File

With each file, you will receive data about any deceased individuals on your file. Using Excel sorting and filtering techniques, you can find any matched records by using the Match Value. Additionally, TrueDeceased only returns the records which have matched to the TrueDeceased deceased data source. This allows you to quickly review your file and suppress any deceased records.

### Household vs Individual Match

We match records on both Individuals and Household data. This means that you get back more data and are more aware of what is happening in your constituent's life. There's nothing more cringe-inducing than contacting someone and asking about their spouse only to hear that the spouse passed away several years back.

Have an issue? Please contact [support@truedeceased.com](mailto:support@truedeceased.com) for help.

### Individual

Individual matches will indicate if the person in your input record was matched to the deceased record. This means that both their first name and last name plus address, phone, or email was a match.

### Household

Household matches will indicate if there was a match to a household member of a person in your input record. This means that the last name plus address of the input individual matched to the last name and address of the deceased individual.

### Data Dictionary

The fields returned include your input fields plus the appended fields. These will include the attributes you have selected and purchased. To see all returned fields and review your definitions, check out our [Data Dictionary](#) located on our [FAQ page](#).